



ELLIS COUNTY EMS

Report
to the
Community

2017

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This report is brought to you by the staff of American Medical Response, which has served Ellis County as Ellis County EMS for 2 years, and has been in Texas for many more. We would like to thank the citizens and leaders of Ellis County for the opportunity to serve. We hope to make this an annual report, to keep the community informed of changes and advances in Emergency Medical Services. Feel free to contact us any time you have questions or need service.

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Proud to Serve Ellis County

The Ellis Operation is made up of 80 paramedics and EMT. Most of these individuals not only work in Ellis County, but call Ellis County home. The operation takes extreme pride in serving the citizens of Ellis County. Over 13,000 requests for service in 2017, our crews stand ready to serve the citizens of Ellis County.

We continue to house 911 units out of Red Oak Fire Station 1, and Ennis Fire Stations 1 and 2. The employees assigned to these stations take great pride in working, and training with these departments.

Our two County 911 units are stationed at Palmer Fire Station, and the new Italy Fire Station. Italy ESD built the new station with EMS quarters.

Our Waxahachie units are stationed on the East and West side of Waxahachie. The Waxahachie West stations houses both Administration and crews.

Our IFT units currently house out of Baylor Waxahachie and Red Oak Station 3. We also have 2 12 hours that activate in Palmer and Maypearl.



On-Time Performance

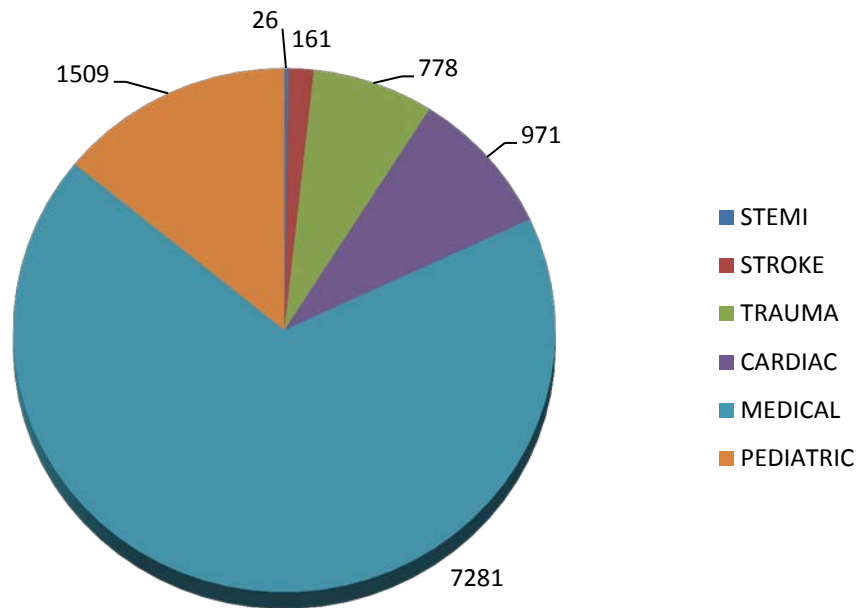
Area and Type of Call	Response Time	Contract Standards	Achieved Contract Year 1	Achieved Contract Year 2
Ellis County 911	14:59	90% of the time	92.54%	94.14%
Ennis 911	8:59	90% of the time	96.46%	96.69%
IFT/ Ennis Regional Non-Emergent	59:59	90% of the time	96.97%	96.43%
IFT/Ennis Regional Emergent	29:59	90% of the time	94.55%	94.80%
Waxahachie 911	8:59	90% of the time	92.38%	93.05%
IFT/ Baylor Waxahachie Non-Emergent	59:59	90% of the time	91.71%	95.65%
IFT/Baylor Waxahachie Emergent	29:59	90% of the time	99.41%	98.51%
Red Oak 911	8:59	90% of the time	95.20%	95.90%

Types of Calls

The Big 6

These are the 6 most-frequent types of calls that Ellis County EMS answered in Ellis County for 2017, with number of calls for each type. Percentages are the percent of the top 6 types of calls.

Trauma, STEMI, Cardiac, Stroke, Medical, and Pediatric



Highlights in 2017

The last year has brought exciting changes to the Ellis County EMS System:

FAST FACTS

Contract Year 2 (2017)

- Inter-facility transport services
Transported 4537
 - 9-1-1 services
Transported 8350
 - Medical Standby Services
Donated-
 - Red Oak: Red, White, & Blue Fireworks
 - Ellis County Emergency Preparedness Day
 - Ennis Polka Festival
 - Waxahachie County Report Festival
 - Marvin Elementary Career Day
- Stand By
- 22 Fire Stand by 11 hours
 - 19 Medical Standbys 12 hours
 - 12 Public Safety 10 hours
 - 4 Large Events 112 Man Hours
 - 15 High School Football 45 Hours



Notable Accomplishments

During 2017 Ellis County EMS had astonishing response time to emergent and non-emergent calls throughout the county. Average response time was the following:

Area	Minutes : Seconds
• Ellis County	09:05
• Ennis	04:08
• Waxahachie	05:55
• Red Oak	04:18

Also, throughout 2017, Ellis County EMS had increasing survivability rates to emergent and non-emergent calls throughout the county. Average survivability rate was 38%.

Community Service

Contract Year 2 (2017)

Public education programs and AMR CPR Challenge we trained 2063 Ellis county residents in hands only CPR. Also, Ellis County EMS attended local Walmart's, Red Oak High School, and Marvin Elementary Career Day. AMR also participated in the Red Oak (Red White and Blue Fireworks) Ellis County Emergency preparedness day, Ennis Polka Festival, Waxahachie Country report Festival.

New-Hire Orientation Program

Each employee goes through a week long new employee orientation, then 3, 24 hours as a third rider with a FTO, then several more shifts unless the Employees sound proficient in patient care. Then must Pass the protocol exam. Ellis has conducts quarterly CE, such as Cardiac and Respiratory, and is currently in the process of training all employees to a SCT level.



EMS Quality Improvement

In Early January Ellis county EMS, started providing SCT level care to both Baylor Waxahachie and Ennis Regional. During 2017 the system has seen a reduction in utilizing CCT for system transports.

2017 Payer Mix

PBT Financial Class Combo	Trips	Mix
100 - MEDICARE	4,971	38.20%
101 - MEDICARE HMO	1,711	13.20%
107 - CONTRACTED GOVERNMENT MCR HMO	68	0.50%
200 - MEDICAID	168	1.30%
201 - MEDICAID HMO	650	5.00%
207 - CONTRACTED GOVERNMENT MCD HMO	446	3.40%
300 - NON-CONT INS & HMO	1,560	12.00%
400 - PRIVATE PAY	2,834	21.80%
500 - FACILITY/INSTITUTION CONTRACT	260	2.00%
600 - KAISER	0	0.00%
700 - CONTRACTED INS & HMO	242	1.90%
900 - VETERANS ADMINISTRATION	92	0.70%
Grand Total	13,002	100.00%

